

Glam Nail Studio's Free Fix Policy

Gel polish:

- We will fix any **chipping** to a gel polish service one week (7 regular days) following the date of service at no extra charge to the customer. Any chipping that occurs after one week post-service is not part of our Free Fix Policy ("Our policy").
- Our policy does not include any **cracks** of your natural nail(s) that may occur to the gel polish manicure within 1 week post-service; gel polish has little to no strength.

Soft gel:

- We will fix any **lifting and/or chipping nail(s)** to a Soft gel service one week (7 regular days) following the date of service at no extra charge to the customer only when we use the same soft gel or glue to repair it.
- If nails require to fix with Acrylic including extensions for broken nails, Repair Fees will be charged for it.
- This complimentary fix will be limited to the exact design initially done at the time of the service. Any deviation from the original design will be charged to the customer accordingly (ex. For Hard gel: change/add designs or additional stones/3d art, etc.).

Hard gel:

- We will fix any **cracking, broken nail, etc** to a Hard gel service one week (7 regular days) following the date of service at no extra charge to the customer.
- This complimentary fix will be limited to the exact design initially done at the time of the service. Any deviation from the original design will be charged to the customer accordingly (ex. For Hard gel: change/add designs or additional stones/3d art, etc.).